



## Module 7 Summary

## **Congratulations for getting to the end of the course.**

It's been a delight to come up with all my pointers, and I can't tell you how important it is to me to be able to share this information. I think I told you at the beginning of the course, the reason I wanted to do this so much was that nobody came to see us when my parents died, either of them. And they were great people, really lovely, wonderful people, and their stories, their full stories, were not told. So I do hope you get the opportunity to tell the full story for your clients.

## **Now, as a follow-up, I would suggest that you definitely contact your people who booked you**

Whether it be a funeral director or a friend or a family member who wanted you to do this; follow up with them and see that they were happy, a hundred percent happy with how you conducted your service. Visit the client if you can later, when everything has settled down, just to make sure that they are OK, and keep reading anything you can on grief and loss, because everyone reacts in a different way to grief and loss.

## **And then provide resources.**

Get lots and lots of books and things from funeral directors. All of them produce books on grief and loss and how to talk to children, etc. So get all those things together now, get them all ready.

## **So I'd like you now to re-listen to the whole course.**

Just know that I'm only too happy to have some consulting time with you. My contact details are there at the beginning of the course, and I'd certainly like to say a huge thank you for having trusted me to impart my knowledge on funeral celebrancy. I'd certainly love to hear some positive feedback; particularly love to hear about your success stories following the course that we've shared together. Thank you so much. Vicki Schramko here, saying good-bye.